



## Helping you with your Home Care package

We can assist you receive home care that provides the maximum benefit to you.

### How?

**Just give us a call on 07 46346302**

Our friendly team can assist you:

- Understand what options are available to you
- Making the most of your package to service your needs
- Assistance with paperwork, assessment, and access to your existing or new home care package

We will establish an individual care plan and budget that will provide the assistance you really need.



## Services pricing and costs

Futurecare services can be funded in many different ways, and all clients are required to contribute to the total cost of their care. The amount you pay depends on whether your care is regulated and subsidised by the government, by another funding source, or if you are paying privately for your services.

### How much do I pay?

Your fees depend on the type of service, the funding body, your needs and duration of the service provided to you.

### Types of fees

There are three types of fees your provider may ask you to pay:

- the basic daily fee
- an income-tested care fee
- fees for additional services

As your chosen provider we are able to charge:

- Package Management costs
- Case management costs
- and any other additional amount you have agreed to pay, to your home care package funds.

All amounts to be charged to the home care package funds are outlined in your individualised budget that will form part of your Home Care Agreement.



## Charges Explained

Futurecare charge an Administrative/Package Management Fee that covers our costs in managing your home care package.

The costs to Futurecare incurred in providing services and managing a package are as detailed below

- Capital Set Up Costs – The costs of setting up vehicles, phones, computer systems
- Operating Costs – The daily running costs of running the business including office supplies, postage, internet, and telephone costs.
- Providing Information – updating information about services, government websites, telephone conversations and face to face meetings with regards to your package.
- Accounting and Governance costs – the cost associated with paying invoices, scheduling services, producing monthly budgets and statements and managing allied health services.
- Quality Improvement and Compliance costs – improving systems and meeting government standards and workplace standards
- Program Co-ordination – the initial and annual assessment and identification of your goals. Preparing and completing your Home Care Agreement, plan of care, individualized budget, and office files. Coordinating services requested by you including those associated with our preferred providers, changes and cancellations. Writing and maintaining client record documentation. Telephone reviews, adjustments to care plans and individualized budgeting.



## Schedule of Fees

### Care Contribution

Basic Daily Care Fee of the Single Aged Pension 17.5%

*(Fees are reviewed twice a year with the pension, and can be waived)*

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### Income Tested Care Fee - ITCF

As determined on your assessment by the Department of Human Services

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### Future Care Charges for Additional Services to Individuals, per hour, Community and Home Support

Monday to Friday from 6am to 10pm \$55.00

Saturdays \$76.50

Sundays \$88.00

Public Holidays \$95.00

Domestic Housework, Personal Care, Meal Prep, Medication prompting, shopping, social support, in-home respite – We will work with you to maximize the application of hours of your Home Care Package

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### Establishment Charge

No establishment fee is charged by Futurecare Nil

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### Package Management & Case Management Fee

Calculated as a % of your Subsidy and the Income Tested Fee 20%

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### Clinical Nursing (RN) per hour

Registered Nurse – Care Co-Ordinator \$75.00

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### Additional Program Coordination per hour

At the request of the client \$75 .00

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### Light Gardening, Minor Maintenance per hour (Excluding materials)

\$55.00

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### Mileage for Transport

Transport to doctors, shopping etc \$0.80 per KM

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#### *Exit Fee*

*This charge is deducted from the balance in your budget, when you leave our service and is to cover the administration requirements of finalising services and calculating the % of unspent funds*

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*\$280*

#### *Allied Health Services*

*Prices are available upon request as per the requirements of your allied health needs*

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#### *Cancellations*

*Same day cancellations will be charged for a maximum of 2 hours; in the case of an emergency this charge may be waived.*

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#### *Consumables*

*Consumables, aids, and equipment that are eligible to be purchased under your home care package will be charged at cost price.*

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#### *# Notes:*

- Prices are subject to change at any time*
- Time is billed in 15 min increments with no travel time incurred for residents of Glenvale Villas, Toowoomba*
- Total price will vary subject to your requirements and needs*

***For more detailed information that will suit your individual needs please feel free to call Gayle Gardiner on 07 46346302***